



Revision History:

Section	Description of Change	Date	Issue	Authorised
All	Quality Policy	18/06/2021	1	P Davison
All	None – Review and Re-baseline	04/01/2022	2	P Davison

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Serios Group provide clients with Data Analytics, Business Intelligence and Software Testing Services. This includes Data Architecture, Data Warehousing, Data Engineering, Reporting, Functional and Non-Functional Testing.

All our products and services are delivered by qualified and experienced employees. All work is in accordance with written procedures, with lines of responsibility and accountability defined checks incorporated.

To achieve this, we are committed to a continual improvement culture throughout the organisation based on stated company objectives and the EN ISO 9001:2015 standard. We are certified to ISO9001 and all our procedures, checklists and instructions comply embodied in our formal Management System.

This system is an essential organisational framework that will allow us to gain competitive advantage, as well as reinforcing and enhancing the company's reputation and image.

Serios Group Ltd is committed to complying with applicable legal, regulatory and statutory requirements and ISO 9001:2015. As such the policy:

- Requires the setting and reviewing of Quality and Business Objectives, which derive from an analysis of the needs of interested parties, internal and external factors, mitigating actions and the performance of key processes.
- Includes a commitment to satisfy applicable requirements (customers, legislative, statutory).
- Commits Serios Group Ltd to continually improve the Management System

The Managing Director is committed to ensuring that sufficient funds and resources are made available to ensure that the Quality can be achieved.

The policy of Serios Group Ltd is aimed at implementing and maintaining quality and information security in an effective and economically practical way.

The basic principle is that it should be possible to meet the requirements agreed with the client and satisfy their expectations at any time.

We will ensure arrangements are made for effective communication and the promotion of competency throughout the company by educating and training our staff.

Mr. Paul Davison
Managing Director
4th January 2022 (Review Date January 2023)